Ingram Micro Shipping Policy Effective 2nd November 2026

Dear Valued Reseller Partner,

Ingram Micro is updating its Australian Shipping Policy with effect on and from 2nd November 2026. A copy of the updated Policy can be accessed here.

What Is Changing?

We have updated the relevant terms and conditions applicable to the different shipping options to provide better clarity.

The updated Policy also formalises a range of additional freight service options available to partners, including in relation to air freight, Australia Post delivery services, liftgate services, specialist freight services and urgent Sydney metro delivery services.

What is not changing is that orders with a **value equal or greater than $500 ex GST** will continue to qualify for **free* standard ground shipping** (*excludes tail lift services, international consignments and island territories outside the Australian mainland and subject to standard ground freight terms and conditions).

When Do These Changes Take Effect?

The updated Shipping Policy will take effect on and from 2nd November 2026.

All new orders accepted by Ingram Micro on and from 2nd November 2026 will be subject to the new rates per the updated Shipping Policy, **orders accepted prior to the 2nd November 2026 will be subject to the previous rates.**

As always, actual shipping costs relating to your order(s) will be reflected in the applicable tax invoice(s) issued to you.

Recommended Partner Actions

We suggest that you review the updated Shipping Policy and reach out to Ingram Micro sales representative(s) if you have any questions.

Further Information

For questions regarding this update, please contact platform.success@ingrammicro.com.

Kind regards,

Ingram Micro Pty Ltd